



A Division of R&J Nutraceuticals Inc.

Retailer Application Form

Applicant's Name: _____

Full Legal Business Name: _____

Principal Owners/Proprietors of Business: _____

Mailing Address: _____

Business Phone: _____

Fax: _____

Email: _____

Shipping Address (if different from above): _____

Credit Card Number: _____

Card Expiry: _____

Name as it appears on Credit Card: _____

How did you hear about VitaTree Nutritionals? _____

I certify that the above information is true and correct. I have read and understand the Terms and Conditions of VitaTree Nutritionals/R&J Nutraceuticals Inc. , and agree to be bound by those terms.

Signature: _____ Date: _____

Mail or fax: 5-8633 Weston Rd., Woodbridge, ON, L4L 9R6, Fax: 905 856-1953

Email: sales@vitatree.ca

Terms and Policies

Vitatree™ Nutritionals a division of R&J Nutraceuticals Inc. appreciates your business and is committed to providing its customers with the best possible service for its customer's daily needs. **Order hours are 8:00 a.m. – 5 p.m. (Eastern Standard Time) Monday – Friday.** All products are registered trade marks of R&J Nutraceuticals Inc.

Credit, Terms and Accounts Policies:

All our customers are subject to our credit terms and policies of sale.

Signing our Credit-Application authorizes R&J Nutraceuticals Inc. to take reasonable measures to confirm information supplied in your application.

Our terms are net 30 days upon approval of credit, or via VISA or Mastercard.

Until credit approval is given, all orders are shipped PRE-PAID or VISA or Mastercard.

Accounts over 30 days will be charged 2% per month (24% per annum).

NSF cheques are charged a \$35 service charge.

Method of Payment

Payment for orders may be made by Pre-Paid, Visa or MasterCard at time of ordering or shipment may be sent on a COD basis if Pre-Authorized by our accounting department.

A \$35.00 service charge will be added to any NSF cheques received. In an NSF scenario, customer will be placed on a Pre-payment Only Term. If it becomes necessary to use outside collections to settle account, customer will be considered liable for any collection cost incurred and will be expected to clear those charges before any further orders are accepted.

Taxes

British Columbia – all items are GST taxable, part of the products are also PST taxable.

Canada (except British Columbia) – all items are GST taxable.

USA and International –customers shall be responsible for the local taxes in their countries (including customs, duties, etc)

Return Policy

- All returns must be pre-authorized by R&J Nutraceuticals Inc. No return will be accepted on products expired.
- All claims must be made 10 days from receipt of merchandise
- After 10 days, a 15% restocking fee may applied.

Prices and conditions are subject to change without prior notice

Shipping

- **Free** shipping on wholesale orders over 120 Bottles of a single product (Canada Wide)
- We ship by Courier or Parcel-Post
- After an order has been placed, delivery will take place within 24 to 48 hours across Canada.

Volume Purchase Discounts

Buy 120 Bottles of each single product = Receive 10% Discount

*Minimum Order pricing are based on 120 bottles per product. Not for combinations of different products. *SALE items not inclusive to volume discounts.

Customer Returns and Damages

All claims must be made within ten (10) days following receipt of merchandise and will be credited after final authorization from R&J Nutraceuticals Inc. No open merchandise or expired merchandise will be accepted for refund. No returns on Probiotics. Product will not be credited if merchandise is marked, priced or damaged in any manner that renders them unfit for resale.

Back Order Items

While we endeavor to have all products available at all times, we do inform customers at time of ordering of any out of stock items. We will follow-up on any products that may be back ordered and will forward them free of shipping charges, as soon as they become available in our warehouse.

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